



CIRCLE TICKETING

Be refunded in one click !



The entertainment sector is digitalising itself thanks to the rapid expansion of the online ticket sales, the digitalisation of the access control, the increase in cashless solutions and the multiple access points with the public.

The digital transformation is here: Circles Group comes with an answer to the needs of the professional ticket resellers and to the users taking into consideration that hyper-connectivity between individuals and companies is the new reality.

Who are we?

- European leader in film and event insurance
- Online for the last 20 years
- Huge insurance facility
- Long-lasting relation of trust with our clients
- Support and needs understanding of our clients
- 360° expertise of the event world and the organisation of shows
- Knowledge of the ticket sales risks
- Tailor-made solution for online ticket resellers



Why Circle Ticketing ?

Who is excited about spending hours on administrative burdens and waiting on the phone hoping to be refunded his ticket for a concert, a theater play, a circus, an art exhibition, a short trip, an access to a sporting event,...?

Circles Group reinvents the insurance every day and offers specific solutions to new consumer behaviour that swiftly incorporated digital technology into their daily consuming mode.

New consumers want OTWW (On Time Without Waiting).

The API of Circle Ticketing, eases and accelerates the interaction by creating added value for the platforms and thus enriches the consume experience.

To whom does Circle Ticketing apply to?

To all the companies / platforms that offers an online booking system.

What does Circle Ticketing cover?

Circle Ticketing is an insurance contract a priori without exclusions dedicated to ticketing professionals.

- In case of cancellation by the ticket owner
- In case of cancellation of the show, concert,... by the organiser

Everything is covered except:

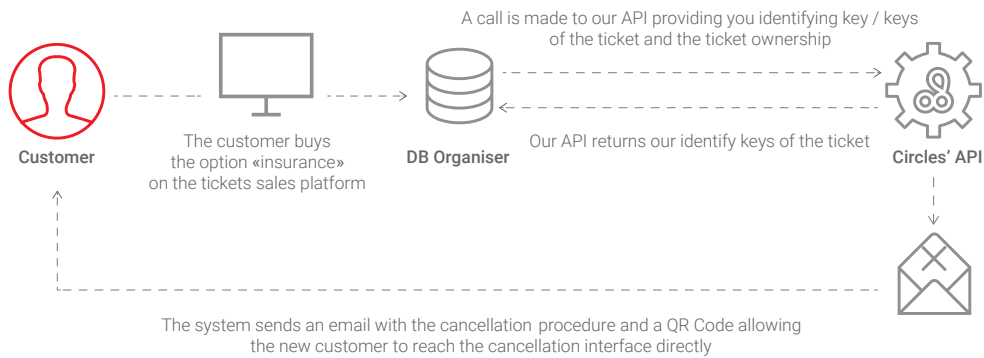
- Fraud,
- Cyber attacks.
- Nuclear, biological and chemical damages
- As long as at the risk inception, the insured had no knowledge of anything that could generate a claim.



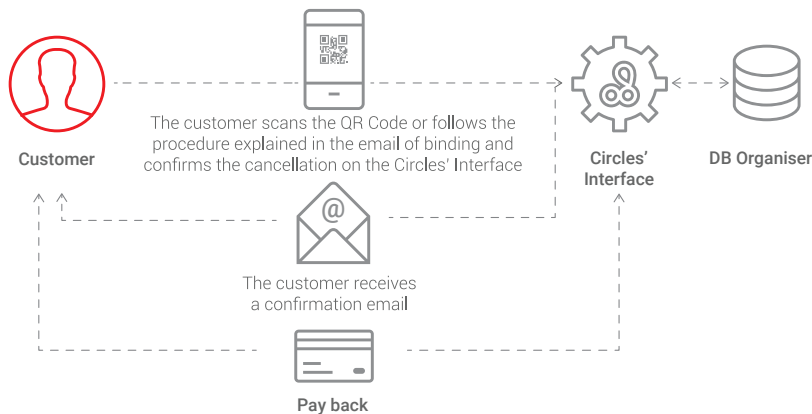
How?

Circles Group has created an API (Applications Programming Interface). This interface allows 2 computers (servers) to communicate without intervention. When a client buys a ticket on a platform, he is offered a cancellation insurance. When he buys this insurance, and accepts the general conditions and that he pays the premium, the Circles Group API sends him his insurance policy and a QR code, allowing him to access the refund interface.

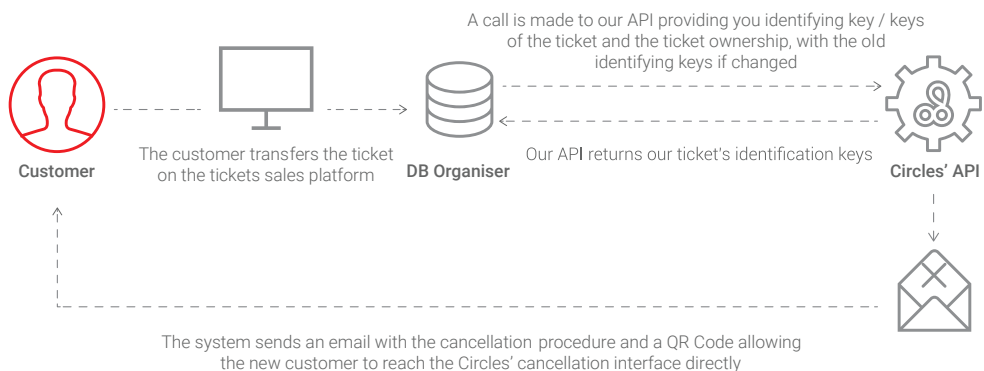
1. Ticket and cancellation insurance purchase



2. Cancellation procedure



3. Transfer





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